# Critical Security Controls

## for Effective Cyber Defense

**20 Critical Security Controls** 

The 20 Critical Controls enable cost-effective computer and network defense, making the process measurable, scalable, and reliable throughout the U.S. government, in the defense industrial base, and in other organizations that have important information and systems to protect. It is based on actual threats. The controls were selected by a consensus of the major U.S. government organizations that defend against cyber attacks as the controls that are most critical for stopping known attacks. Only one other security framework is based on threat – The Strategies to Mitigate Targeted Cyber Intrusions published by the Australian Defence Signals Directorate – which are also presented here.

The 20 Critical Controls prioritize the less threat-related catalog of guidelines published by the U.S. National Institutes of Standards and Technology (NIST) in Special Publication 800-53.

This poster offers a snapshot of the purpose and main features of each of the 20 Critical Controls, shows the NSA ratings of each control based on how well it accomplishes attack mitigation, where it fits in the overall hierarchy of required controls, and the level of technical maturity that has been reach in implementing the control. The poster also maps the 20 Critical Controls to the Australian Defence Signals Directorate's Strategies to Mitigate Targeted Cyber Intrusions and the NIST Special Publication 800-53, Revision 3, Priority 1 Controls.

You'll find the up-to-date 20 Critical Controls, Version 3 document posted at: www.sans.org/critical-security-controls

And the Strategies to Mitigate Targeted Cyber Intrusions posted at: www.dsd.gov.au/infosec/top35mitigationstrategies.htm

UK Centre for the Protection of National Infrastructure (CPNI) is developing advice to support the 20 Critical Controls: www.cpni.gov.uk/advice/infosec

#### **NSA's Attack Mitigation View Of The 20 Critical Controls**

The National Security Agency categorized the 20 Critical Controls both by their attack mitigation impact and by their importance.

**Categories of Attack Mitigation** 

#### **ADVERSARY ACTIONS TO ATTACK A NETWORK**

Reconnaissance
Hardware Inventory (CAG 1)
Software Inventory (CAG 2)
Continuous Vuln Access (CAG 4)
Networking Engineering (CAG 19)
Penetration Testing (CAG 20)

Get In **Secure Configuration Application SW Securit** Wireless (CAG 7) Malware Defense (CAG 5 Limit Ports/P/S (CAG 11)

**Audit Monitoring** (CAG 14) (CAG 13) Admin Privilege (CAG 12) **Controlled Access** (CAG 15) **Penetration Testing** (CAG 20)

STOP MANY ATTACKS MITIGATE IMPACT OF ATTACKS

(CAG 18)

Ranking in Importance: In order for a critical control to be a priority, it must provide a direct inst attacks. Controls that mitigate: known attacks; a wide variety of attacks; attacks early in the compromise cycle; and the impact of a successful attack will have priority over other controls. Special consideration will be given to controls that help mitigate attacks that we haven't discovered yet.

**VERY HIGH** and exploited by all threats.

HIGH These controls address nown initial entry points for

MEDIUM These controls reduce the attack surface, address known propagation techniques, and/or mitigate impact.

LOW These controls are about optimizing, validating, and/or effectively managing controls.

#### **Proof Of Value In Automating The 20 Critical Controls**

Automating the critical controls provides daily, authoritative data on the readiness of computers to withstand attack as well as prioritized action lists for system administrators to maintain high levels of security. At the same

time, it eliminates the massive financial waste associated with thick audit reports that are out-of-date long before they are published.

#### But such claims need proof.

At the US State Department, we see the first agency-wide implementation of automated security monitoring with unitary scoring giving system administrators unequivocal information on the most important security actions that need to be implemented every day. And the results are in:

In the first year the risk score for hundreds of thousands of computers across the State Department dropped by nearly 90% while those of other federal agencies hardly changed at all. (Chart 1) And the risk reduction continues to today. As importantly, when a major new threat arose, the State Department was able to get 90% of it systems patched in 10 days (Chart 2) while other agencies, without automation and scoring and sysadmin prioritization, got between 20% and 65% of their systems patched in several months.

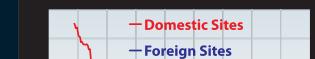


Chart 1: 90% Risk Reduction In Less Than A Year



Chart 2: Threat-based mitigation: Giving the high priority fix a 40 point risk score gained rapid remediation to 80%;



## National Security Agency Assessment of the 20 Critical Controls

1a

Very Hig

Medium

Medium

Medium

Mediun

Low

Low

Dependencies

Foundational

Foundational

Capability

Capability

Capability

Capability

Capability

Medium

Medium

Medium

Low

Medium

Technical

Maturity

<b>Reduce the ability of attackers to find and exploit unauthorized and unprotected systems:</b> Use active monitoring and configuration management to maintain an up-to-date inventory of devices connected to the enterprise network, including servers, workstations, laptops, and remote devices.

**Inventory of Authorized and** Identify vulnerable or malicious software to mitigate or root out attacks: Devise a list of authorized software for each type of system, and deploy tools to track software installed (including type, version, and **Unauthorized Software** patches) and monitor for unauthorized or unnecessary software.

**Secure Configurations for** Hardware & Software on Laptops **Workstations. and Servers** 

**Critical Security Control** 

Inventory of Authorized and

**Unauthorized Devices** 

system images in a configuration management system. Proactively identify and repair software vulnerabilities reported by security researchers or vendors: Regularly

Block malicious code from tampering with system settings or contents, capturing sensitive data, or spreading:

Use automated anti-virus and anti-spyware software to continuously monitor and protect workstations, servers, and

Neutralize vulnerabilities in web-based and other application software: Carefully test internally developed and

third-party application software for security flaws, including coding errors and malware. Deploy web application firewalls that inspect all traffic, and explicitly check for errors in all user input (including by size and data type).

Protect the security perimeter against unauthorized wireless access: Allow wireless devices to connect to the

network only if it matches an authorized configuration and security profile and has a documented owner and defined

Minimize the damage from an attack: Implement a trustworthy plan for removing all traces of an attack. Automatically

back up all information required to fully restore each system, including the operating system, application software, and

Find knowledge gaps, and fill them with exercises and training: Develop a security skills assessment program, map

training against the skills required for each job, and use the results to allocate resources effectively to improve security

Allow remote access only to legitimate users and services: Apply host-based firewalls and port-filtering and

software components. Move servers inside the firewall unless remote access is required for business purposes

Protect and validate administrative accounts on desktops, laptops, and servers to prevent two common

types of attack: (1) enticing users to open a malicious e-mail, attachment, or file, or to visit a malicious website;

and (2) cracking an administrative password and thereby gaining access to a target machine. Use robust

Control the flow of traffic through network borders, and police content by looking for attacks and

evidence of compromised machines: Establish multilayered boundary defenses by relying on firewalls,

proxies, demilitarized zone (DMZ) perimeter networks, and other network-based tools. Filter inbound and

Use detailed logs to identify and uncover the details of an attack, including the location, malicious software

passwords that follow Federal Desktop Core Configuation (FDCC) standards.

outbound traffic, including through business partner networks ("extranets").

-scanning tools to block traffic that is not explicitly allowed. Properly configure web servers, mail servers, file and print

services, and domain name system (DNS) servers to limit remote access. Disable automatic installation of unnecessary

data. Back up all systems at least weekly; back up sensitive systems more often. Regularly test the restoration process.

business need. Ensure that all wireless access points are manageable using enterprise management tools. Configure

mobile devices. Automatically update such anti-malware tools on all machines on a daily basis. Prevent network

devices from using auto-run programs to access removable media.

scanning tools to detect wireless access points.

Prevent attackers from exploiting services and settings that allow easy access through networks

and browsers: Build a secure image that is used for all new systems deployed to the enterprise, host these

standard images on secure storage servers, regularly validate and update these configurations, and track

run automated vulnerability scanning tools against all systems and quickly remediate any vulnerabilities, with critical Assessment and Remediation problems fixed within 48 hours

Application Software Security

5 Malware Defenses

Continuous Vulnerability

Wireless Device Control

R Data Recovery Capability Security Skills & Training (CAG 9) **Security Skills Assessment and** Data Recovery (CAG 8) **Appropriate Training to Fill Gaps** 

**Secure Configurations for** (CAG 17) **10** Network Devices such as Incident Response **Firewalls, Routers, and Switches** 

> Limitation and Control of Network Ports, Protocols, and Services

**Controlled Use of Administrative Privileges** 

#### **13** Boundary Defense

Maintenance, Monitoring, and

**Analysis of Security Audit Logs** 

**Controlled Access** Based on the Need to Know

18 Incident Response Capability

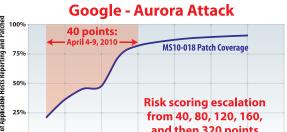
Secure Network Engineering

Penetration Tests and

**Red Team Exercises** 

Account Monitoring and Control

**17** Data Loss Prevention



#### The Australian Government's Strategies to Mitigate Targeted Cyber Intrusions

Once organizations have implemented the top four mitigation strategies, firstly on computers used by employees most likely to be targeted by intrusions and then for all users, additional mitigation strategies can then be selected to address system security gaps to reach an acceptable level of residual risk

**Associated NIST Special** Publication 800-53, Revision 3, Priority 1 Controls

CM-8 (a, c, d, 2, 3, 4)

CM-5 (2) • CM-6 (1, 2, 4)

CM-7 (1) • SA-1 (a)

SA-4 (5) • SI-7 (3)

SC-18

SC-26

SI-3 (a, b, 1, 2, 5, 6)

CM-1 • CM-2 (2, 4, 5) • CM-3 CM-5 (2,7) • CM-7 (1,2) CM-8 (1, 2, 3, 4, 6) • CM-9 PM-6 • SA-6 • SA-7

CM-1 • CM-2 (1, 2) CM-3 (b, c, d, e, 2, 3)

13. Application-based workstation firewall, configured to deny traffic by default, to protect against malicious or otherwise unauthorized incoming network traffic. 14. Application-based workstation firewall, configured to deny traffic by default, that whitelists which applications are allowed to generate outgoing network traffic. 20. Data Execution Prevention using hardware and software mechanisms for all software applications that support DEP. 25. Standard Operating Environment with unrequired operating system functionality disabled e.g. IPv6, autorun and Remote Desktop. Harden file and registry pern 26. Workstation application security configuration hardening e.g. disable unrequired features in PDF viewers, Microsoft Office applications, and web browsers. 28. Server application security configuration hardening e.g. databases, web applications, customer relationship management and other data storage system.

1. Patch applications e.g. PDF viewer, Flash Player, Microsoft Office and Java. Patch or mitigate within two days for high risk vulnerabilities. RA-3 (a, b, c, d) RA-5 (a, b, 1, 2, 5, 6)

 Application whitelisting to help prevent malicious software and other unapproved programs from running e.g. by using Microsoft Software Restriction Polic 5. Host-based Intrusion Detection/Prevention System to identify anomalous behavior such as process injection, keystroke logging, driver loading and call

12. Workstation inspection of Microsoft Office files for abnormalities e.g. using the Microsoft Office File Validation feature. 14. Application-based workstation firewall, configured to deny traffic by default, that whitelists which applications are allowed to generate outgoing 21. Antivirus software with up to date signatures, reputation ratings and other heuristic detection capabilities. Use gateway and desktop antivirus software from

2. Patch operating system vulnerabilities. Patch or mitigate within two days for high risk vulnerabilities. Use the latest operating system version

CM-7 • RA-5 (a, 1) 28. Server application security configuration hardening e.g. databases, web applications, customer relationship management and other data SA-3 • SA-4 (3) • SA-8 SI-3 • SI-10

AC-17 AC-18 (1, 2, 3, 4) Capability Medium SC-9 (1) • SC-24 SI-4 (14, 15) CP-9 (a, b, d, 1, 3)

> AT-1 • AT-2 (1) 8. User education e.g. Internet threats and spear phishing socially engineered e-mails. Avoid: weak passphrases, passphrase reuse, exposing e-mail AT-3 (1)

CP-10 (6)

AC-4 (7, 10, 11, 16) • CM-1CM-2 (1)

CM-3 (2) • CM-5 (1, 2, 5)

CM-6 (4) • CM-7 (1, 3) • RA-5

IA-2 (1,6) • IA-5 • IA-8 • SC-9

SC-7 (2, 4, 5, 6, 8, 11, 13, 14, 18)

CM-6 (a, b, d, 2, 3)

CM-7 (1)

SC-7 (4, 5, 11, 12)

AC-6 (2, 5)

AC-17 (3)

AC-19

AU-2 (4)

Preclude electronic holes from forming at connection points with the Internet, other organizations, and 15. Network segmentation and segregation into security zones to protect sensitive information and critical services such as user authentication Capability/ Medium/ internal network segments: Compare firewall, router, and switch configurations against standards for each type of Dependent network device. Ensure that any deviations from the standard configurations are documented and approved and that 19. Border gateway using an IPv6-capable firewall to prevent computers directly accessing the Internet except via a split DNS server, an e-mail any temporary deviations are undone when the business need abates.

Capability/

Dependent

Dependent

Dependent

Dependent

Dependent

Dependent

Dependent

Indirect

Indirect

13. Application-based workstation firewall, configured to deny traffic by default, to protect against malicious or otherwise unauthorized incoming 19. Border gateway using an IPv6-capable firewall to prevent computers directly accessing the Internet except via a split DNS server, an e-mail

16. Multi-factor authentication especially implemented for when the user is about to perform a privileged action, or access a database or other

17. Randomised local administrator passphrases that are unique and complex for all computers. Use domain group privileges instead of local 18. Enforce a strong passphrase policy covering complexity, length, and avoiding both passphrase reuse and the use of dictionary words. 31. Disable LanMan password support and cached credentials on workstations and servers to make it harder for adversaries to crack password hash

7. Block spoofed e-mails using Sender Policy Framework checking of incoming e-mails, and a "hard fail" SPF record to help prevent spoofing of your organisation's domain. 9. Web content filtering of incoming and outgoing traffic, using signatures, reputation ratings and other heuristics, and whitelisting allowed types of web content. 10. Web domain whitelisting for all domains, since this approach is more proactive and thorough than blacklisting a tiny percentage of malicious domains. 11. Web domain whitelisting for HTTPS/SSL domains, since this approach is more proactive and thorough than blacklisting a tiny percentage of malicious domains. 19. Border gateway using an IPv6-capable firewall to prevent computers directly accessing the Internet except via a split DNS server, an e-mail server, or an authenticated web proxy.

AC-17 (1) • AC-20 CA-3 • IA-2 (1,2) IA-8 • RA-5 SC-7 (1, 2, 3, 8, 10, 11, 14) • SC-18 SI-4 (c, 1, 4, 5, 11) • PM-7

deployed, and activity on victim machines: Generate standardized logs for each hardware device and the software installed on it, including date, time stamp, source addresses, destination addresses, and other information about each packet and/or transaction. Store logs on dedicated servers, and run biweekly reports to identify and document anomalies.

Prevent attackers from gaining access to highly sensitive data: Carefully identify and separate critical data from information that is readily available to internal network users. Establish a multilevel data classification scheme based on the impact of any data exposure, and ensure that only authenticated users have access to nonpublic data and files.

Keep attackers from impersonating legitimate users: Review all system accounts and disable any that are not associated with a business process and owner. Immediately revoke system access for terminated employees or contractors. Disable dormant accounts and encrypt and isolate any files associated with such accounts. Use robust passwords that conform to FDCC standards.

Stop unauthorized transfer of sensitive data through network attacks and physical theft: Scrutinize the movement of data across network boundaries, both electronically and physically, to minimize the exposure to attackers. Monitor people, processes, and systems, using a centralized management framework.

Protect the organization's reputation, as well as its information: Develop an incident response plan with clearly delineated roles and responsibilities for quickly discovering an attack and then effectively containing the damage, eradicating the attacker's presence, and restoring the integrity of the network and systems.

Keep poor network design from enabling attackers: Use a robust, secure network engineering process to prevent security controls from being circumvented. Deploy a network architecture with at least three tiers: DMZ, middleware, private network. Allow rapid deployment of new access controls to quickly deflect attacks.

Use simulated attacks to improve organizational readiness: Conduct regular internal and external penetration tests that mimic an attack to identify vulnerabilities and gauge the potential damage. Use periodic red team exercises—allout attempts to gain access to critical data and systems— to test existing defenses and response capabilities.

### Medium/ Dependent

Medium

Medium/

Low

Low

Low

Medium/

21. Antivirus software with up to date signatures, reputation ratings and other heuristic detection capabilities. Use gateway and desktop antivirus software from different venc 32. Block attempts to access web sites by their IP address instead of by their domain name. 33. Network-based Intrusion Detection/Prevention System using signatures and heuristics to identify anomalous traffic both internally and crossing network perimeter boundaries 34. Gateway blacklisting to block access to known malicious domains and IP addresses, including dynamic and other domains provided free to anonymous Internet user

AC-17 (1) • AC-19 • AU-2 (4) 23. Centralised and time-synchronised logging of allowed and blocked network activity, with regular log analysis, storing logs for at least 18 months.

AU-3 (1,2) • AU-4 • AU-5 24. Centralised and time-synchronised logging of successful and failed computer events, with regular log analysis, storing logs for at least 18 months. 35. Full network traffic capture to perform post-incident analysis of successful intrusions, storing network traffic for at least the previous seven days. AU-6 (a, 1, 5) • AU-8 AU-9 (1, 2) • AU-12 (2) • SI-4 (8) AC-1 • AC-2 (b, c) 15. Network segmentation and segregation into security zones to protect sensitive information and critical services such as user authentication AC-3 (4)

AC-4 • AC-6 MP-3 • RA-2 (a) AC-2 (e, f, g, h, j, 2, 3, 4, 5)

AC-4 • MP-2 (2) • MP-4 (1)

CA-2 (1,2) • CA-7 (1,2)

29. Removable and portable media control as part of a Data Loss Prevention strategy, including storage, handling, whitelisting allowed USB devices,

18. Enforce a strong passphrase policy covering complexity, length, and avoiding both passphrase reuse and the use of dictionary words.

30. TLS encryption between e-mail servers to help prevent legitimate e-mails being intercepted and used for social engineering. Perform conten

SC-7 (6, 10) • SC-9 • SC-13 SC-28 (1) • SI-4 (4, 11) • PM-7 IR-1 • IR-2 (1) IR-4 • IR-5 IR-6 (a) • IR-8

15. Network segmentation and segregation into security zones to protect sensitive information and critical services such as user authentication IR-4 (2) • SA-8 and user directory information SC-7 (1, 13) • SC-20 • SC-21 19. Border gateway using an IPv6-capable firewall to prevent computers directly accessing the Internet except via a split DNS server, an e-mail SC-22 • PM-7 server, or an authenticated web proxy.

> RA-3 • RA-5 (4, 9) SA-12 (7)

NSA identifies these 3 controls as having special value for immediate implementation in organizations that have not yet implemented more complete defenses.









